

Department Of Children and Families Performance Indicators: 3rd Quarter CY 2022 (07/01/2022 - 09/30/2022)	Frequency	Desired Trend	Prior Quarter	Current Quarter	% Change	Last 12 Month Average
Ensure the safety, permanency, and well-being of children experiencing child abuse or neglect, or other significant family problems that put them at serious risk of harm.	http://www.nj.gov/dcf/families/					
Average wait time before calls coming in to the State Central Registry hotline are answered.	Quarterly	Maintain or Decrease	308 seconds	131 seconds	-57.5%	225 seconds
Percent of Abuse/Neglect Reports assigned for investigation within 3 hours of initial report	Quarterly	Maintain	99.0%	98.7%	-0.3%	99.0%
Percent of investigations of Abuse/Neglect Reports completed within 90 days	Quarterly	Increase	96.9%	97.8%	0.9%	97.2%
Number of New Jersey children receiving Division of Child Protection and Permanency services http://www.nj.gov/dcf/childdata/continuous/index.html	Quarterly	—	30,983	29,960	-3.3%	31,679
Percent of children under Division of Child Protection and Permanency supervision who receive monthly caseworker visits (both in-home and out-of-home)	Quarterly	Maintain or Increase	96.7%	96.0%	-0.7%	96.8%
Percent of children in out-of-home placement for the quarter who have up-to-date immunization records	Quarterly	Maintain or Increase	95.2%	95.9%	0.7%	94.7%
Percent of children receiving initial physical exam within 24 hours of entering placement	Quarterly	Maintain	98.3%	96.9%	-1.4%	98.3%
Adoptions finalized within 9 months of a child being placed in an adoptive home	Quarterly	Maintain or Increase	97.4%	98.2%	0.8%	97.9%
Number of Adoptions finalized	Year to Date	—	—	580 (CY 2021)	—	710 (CY 2020)
Number of Kinship Legal Guardianships	Year to Date	—	—	153 (CY 2021)	—	163 (CY 2020)
Percent of caseload levels compliant with established standards:	Quarterly					
-Intake workers		Increase	96%	98.7%	2.8%	96.9%
-Permanency workers		Maintain	100%	100%	0.0%	100%
-Adoption workers		Maintain	98.7%	98.7%	0.0%	98.5%

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Serve children and adolescents with emotional and behavioral health care challenges and intellectual and developmental disabilities through family-centered, community-based programs.		http://www.state.nj.us/dcf/about/divisions/dcsc/					
Number of New Jersey children receiving Children's System of Care (CSOC) services	Annual	—	—	58,957 (CY 2021)	—	52,570 (CY 2020)	
Number of New Jersey children served by Care Management Organizations	Annual	—	—	26,479 (CY 2021)	—	24,618 (CY 2020)	
Percent of children requiring an out of home treatment setting for a behavioral health issue that were served in New Jersey	Quarterly	Increase	100%	100%	0%	100%	
Percent of children where a crisis call was addressed by a Mobile Response Crisis Team and the child was able to stay safely in their home/current living arrangement http://www.state.nj.us/dcf/families/csc/mobile/	Quarterly	Maintain or Increase	99.3%	98.9%	-0.4%	99%	
Percent of children involved with a Care Management Organization who were maintained in their own home/living arrangement	Quarterly	Increase	93.6%	93.8%	0.2%	93%	
Percent of children in an out of home treatment setting who were discharged to a lower intensity of CSOC services or discharged to their home/current living arrangement	Quarterly	Increase	93.9%	92.9%	-1.1%	93.0%	
Average length of stay in an out of home treatment setting for a behavioral health	Quarterly	—	10.1 Months	11.3 Months	11.9%	11.9 Months	
Provide educational services to students with disabilities and special needs in DCF Regional Schools or state operated / contracted facilities.		http://www.state.nj.us/dcf/about/divisions/oe/					
Total population served as of October 15th Educational Count (Ages 3 - 21)	Annual	Maintain or Increase		1,004 (October 2022)	—	1,058 (October 2021)	
Percent of eligible students graduating high school while enrolled.	Annual	—		97% (2021-2022)	—	98% (2020-2021)	
At-risk academic students in NJ who showed improvement in reading from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase		62% (2021-2022)	—	56% (2020-2021)	
At-risk academic students in NJ who showed improvement in math from pre- to post-test after being enrolled for 90 days	Annual	Maintain or Increase		49% (2021-2022)	—	47% (2020-2021)	

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Support child abuse prevention and intervention programs and services to women through a network of public/private partnerships and programs.	http://www.state.nj.us/DCF/about/divisions/dfcp/					
Percentage of Women's Services clients that have more strategies for enhancing their safety after receiving services <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	96% (FFY 2021)	—	95% (FFY 2020)
Percentage of Women's Services clients that have more knowledge of available community resources <i>(the Federal Standard is 65%)</i>	Annual	Maintain or Increase	—	95% (FFY 2021)	—	92% (FFY 2020)
Number of new clients served by a Domestic Violence PALS Program	Quarterly	—	125	113	-9.6%	140
Number of adults entering a Domestic Violence residential shelter	Quarterly	—	667	805	20.7%	688
Number of children entering a Domestic Violence residential shelter	Quarterly	—	665	795	19.5%	680
Number of adults entering non-residential program services	Quarterly	—	4,628	4,737	2.4%	4,689
Number of children entering non-residential program services	Quarterly	—	836	745	-10.9%	767
Number of Families served by a state funded Family Success Center	Quarterly	Maintain or Increase	9,370	13,923	48.6%	10,719
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are appropriately immunized	Quarterly	Maintain or Increase	86%	86%	0.0%	86%
Percent of children served by the Home Visiting Program of the Office of Early Childhood Services where the children are screened for developmental delays	Quarterly	Maintain or Increase	85%	81%	-4.7%	84%
Number of children that participated in a School Based Youth Services Program	Quarterly	—	13,911	10,573	-24.0%	14,422
School Based Youth Services Program participants who totally or mostly agree that the program has helped them do better in school	Annual	Maintain or Increase	—	74.7% (2021-2022)	—	83.6% (2020-2021)
School Based Youth Services Program participants who totally or mostly agree that the program has helped them prepare for life after high school	Annual	Maintain or Increase	—	69.8% (2021-2022)	—	76.7% (2020-2021)